**BEFORE YOU DEPART...**

**Carry-On Checklist**

- Passport with student visa
- Three photocopies of your passport photo page and student visa page
- Credit card
- Health insurance card and insurance information
- ATM card (remember to make sure your bank knows you will be using it in Europe)
- Prescription medications
- Eyeglasses and contact lenses
- Cell phone, tablet/laptop, camera and any other electronics
- Travel toothbrush and toothpaste
- Change of clothes (plan ahead for luggage delays)
- About €150 for any immediate needs (if you prefer not to use an ATM or exchange money at the airport)
- Italian dictionary/phrasebook
- Patience and an open mind to make the most of your exciting new adventure!

**IN CASE YOU NEED US...**

**Contact Information**

**MAIN OFFICE**
(9am-8pm Rome time)
(+39) 06-681-9121

**EMERGENCY NUMBER**
(8pm-9am Rome time)
(+39) 335-775-5474

**IF CALLING FROM THE US**
(toll-free)
(+1) 855-JCU-ROMA

**JCU MAIN CAMPUS ADDRESS:**
Via della Lungara, 233
00165 Rome, Italy

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**ARRIVAL SURVIVAL GUIDE**
Don’t leave home without it!

**GUARINI CAMPUS**
Via della Lungara, 233 - 00165 Rome, Italy
(+39) 06-681-9121

**TIBER CAMPUS**
Lungotevere Raffaello Sanzio, 12 - 00153 Rome, Italy
(+39) 06-681-91287

**GIANICOLO RESIDENCE & HOUSING OFFICE**
Via della Penitenza, 26 - 00165 Rome, Italy
(+39) 06-681-9121

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**Note:** We are located in Trastevere, a central neighborhood that all drivers know.

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**SAFE TRAVELS, AND SEE YOU SOON!**

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Don’t forget to share this information with your parents and to send John Cabot University your arrival information.
ONCE YOU LAND...
What to Do Now

- Go through immigration
- Pick up your checked luggage
- Go through customs (you will not need to stop unless you have something to declare)
- If you have not already exchanged money, get about €150 from the ATM or money exchange
- Go to the arrival area and look for the clearly marked JCU welcome desk located right in front of the arrivals of Terminal 3. If you arrive at a different terminal, please make your way to Terminal 3
- Make sure you have notified Housing or Student Services of your arrival information in advance
- The shuttle runs from 9 am to 7 pm on designated arrival dates
- Please make your own transportation arrangements if you arrive at another time or day

Shuttle Information

- Make sure you have notified Housing or Student Services of your arrival information in advance
- The shuttle runs from 9 am to 7 pm on designated arrival dates
- Please make your own transportation arrangements if you arrive at another time or day

IF YOU CAN’T TAKE THE SHUTTLE...
Alternate Transport

Car Service (24 hr):
- AutolineRoma: (+39) 339-385-5056
e-mail: info@autolineroma.com
- Ask for your JCU student discount

Taxi:
- Follow signs to the taxi stand
- Take an official taxi to Via della Lungara, 233 in Trastevere (€48 flat rate from Fiumicino, including bags)

Train:
- Follow signs to FS Trenitalia Station
- Buy a ticket to Trastevere Station, the station closest to JCU (€8). Pay close attention as the train makes several stops before arriving at Trastevere station. It takes about 30 minutes
- Exit Trastevere station and take an official taxi to Via della Lungara, 233 in Trastevere (about 10 mins, €10-15)

IF YOU ARE ENCOUNTERING DIFFICULTIES...

Missing Bags:
- Don’t panic - it happens a lot!
- Find the airline’s help desk in the luggage claim area and fill out a claim form
- Give the address: Via della Lungara, 233 and the telephone number: 06-681-9121
- We will help you check with the airport for luggage updates

Stuck in a Connecting City:
- Go to the tourist/help desk and ask if there is a hotel nearby
- Verify transportation to and from the airport
- Notify housing@johncabot.edu of your change in arrival

Delayed Flight and John Cabot University Closed:
- Hilton Rome Airport Hotel: (+39) 06-65-258
- Any hotel near Trastevere, Campo di Fiori, the Coliseum, the Pantheon, Piazza Navona or the Spanish Steps is centrally located and a short walk or bus ride to John Cabot University