

So, you have landed...

What To Do Now

OK, you've just arrived to Fiumicino airport. It's been a long, tough trip. Your sense of adventure is wearing thin, and you need a hot shower. The end is almost in sight. Once you have picked up your bags and gone through customs:

- Get about €150 (if you have not arrived with it)
- Go to TERMINAL 3 ARRIVALS where a representative with a JCU sign will direct you to the check-in area at the Hilton Rome Airport Hotel
- Head towards the Hilton to check-in and catch our shuttle – Ask for JCU's assigned conference room


Shuttle Information

- Runs from 9 am to 7 pm on designated arrival dates
- Only for students who submitted an Arrival Information Form prior to arrival in Rome
- If you arrive at another time or day, please make your own transportation arrangements

If you can't take the shuttle...

Alternate Transport

Train:

-  Entering arrival area, follow signs to the FS Trenitalia Station
- Take the Leonardo Express to Stazione Termini, the main train station in Rome
- Cost of a ticket is €14-€15
- Train departs every half hour on the :0 and :36 mark
- The last train is at 11:36 pm
- Take a taxi once at Termini station

Taxi:

- Exit the arrivals area
- Follow the signs to the taxi stand
- Prices for a taxi range from €50 to €80, depending on the trip

Car Service:

- AutolineRoma: +39.339.385.5056
- 24-hour car service
- Ask for your JCU student discount

You are encountering difficulties...

Common Problems

Missing Bags:

- Don't panic, it happens a lot!
- Find the airline's help desk in the luggage claim area to fill out a claim
- Provide the address of the University for delivery
- We'll help you check with the airport for luggage updates

Stuck in a Connecting City:

- Go to the tourist/help desk and ask if there is a hotel nearby
- Verify transportation to and from the airport
- Notify JCU of the change

Delayed Flight/JCU Closed:

- Hilton (convenient!) at Rome Airport: +39.06.65258
- Any hotel near Campo di Fiori, the Coliseum, the Pantheon, Piazza Navona or Spanish Steps is centrally located and a short ride to JCU

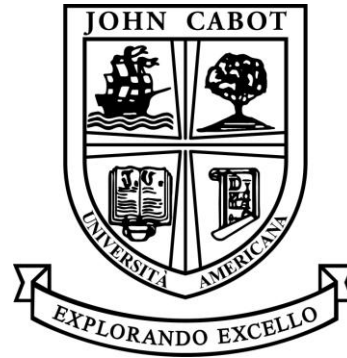
***Please note, JCU will not reimburse any transportation or accommodation expenses.*

Before you depart...

Carry-On Checklist

- Passport - 3 copies of your photo & visa pages
- Visa
- Calling card
- Credit card
- ATM card (remember to ask your bank if it is alright to use in Europe)
- Prescription medications
- Change of clothes (plan ahead for luggage delays)
- Necessary toiletries: travel toothbrush, deodorant, etc.
- About €150 for any immediate needs (if you prefer not to use the ATM or exchange money at the airport)
- Italian dictionary-phrasebook
- Patience and an open mind to make the most of your new and exciting adventure!

Also, don't forget to forward and share this information with your parents and to send JCU your arrival info if you are arriving during working hours.



In case you need us...

Contact Information

Central Office: +39.06.681.9121
Emergency Cell: +39.335.775.5474
(Note: once in Italy, leave off +39.
After 8 pm, call the emergency cell.)

Guarini Campus: Via della Lungara 233
Roma – Trastevere

Safe travels, and see you soon!

Don't leave without it...

John Cabot University



Arrival Survival Kit